SYNTAX
integration

TYMAN PLC

Case Study
Office 365 Migration

Tyman PLC
Group Migration to Microsoft Office 365

Customer Profile

Tyman PLC (Tyman) is a leading international supplier of building products to the door and window industry. They operate industrial manufacturing businesses with significant operations in nine separate countries across Europe, the Americas, Asia and Australasia.

Tyman's manufacturing divisions throughout Europe and Australasia operate under the Grouphomesafe and Schlegel brands.

Situation

The IT systems at Grouphomesafe and Schlegel had evolved organically and the businesses were using a mixture of separate messaging platforms, including Lotus Notes, various versions of Microsoft Exchange and other hosted email platforms. In total there were 12 email servers supporting approximately 500 users.

The business requirement was to have as single global messaging platform for the group across the Tyman head office and throughout the Grouphomesafe and Schlegel divisions. Microsoft Office 365 was chosen as the messaging solution, as this would provide a means to greatly simplify the administration of email and effectively eliminate the need to manage and maintain servers at the distributed locations.

How Syntax Helped

Syntax was selected as the partner to assist Tyman with managing, designing, planning and implementing Office 365, working in partnership with the IT teams at Grouphomesafe and Schlegel.

Initially, Syntax undertook an analysis phase to understand the IT environments within the business and gain a better understanding of the email usage, storage volumes and the configurations of the servers. This enabled Syntax to make recommendations on the types of migration strategy and provide estimates on how long the migration would take.

The next stage was the production of a detailed design and project plan. This was required to document the existing server configurations and email flow, and determine the individual tasks (and responsibilities) that had to be completed to ensure a successful migration.

The project was complex due to the distributed locations and mixed environment, and the individual business units needed to operate email effectively while the migration was taking place. Syntax carried out a staged Office 365 migration and deployed third-party tools to ensure that co-existence was maintained throughout the migration phase.

The Tyman, Grouphomesafe and Schlegel businesses were migrated individually in a planned sequence, with existing email, calendars and contact information moved to the Office 365 platform in order to maintain the integrity of user data.

For more information, please contact Syntax Integration Ltd on 020 7307 5008 or email
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